

Ten Reasons Why We Behave Uncivilly

From **Rude Awakenings**, by Giovinella Gonthier

1. We're working ourselves ragged just so we can buy too many things we really don't need.
2. We often put up with outrageously bad behavior by financially successful people and then feel compelled to make excuses for them.
3. Many of the people we work with every day were raised with little training about manners.
4. When our employers tried such experiments as "casual dress," they failed to formulate guidelines or think through the effects.
5. Too many people see common courtesy as behavior that perpetuates inequality, failing to see that civility is simply being kind to one another.
6. Our urban communities are inhumanely dense and our commutes to work often horrific.
7. Young people today enter the work world from families and schools that increasingly fail to set and enforce rules and limits about behavior.
8. A frightening number of people are feeling so alienated, isolated, and anonymous that they can be rude with no remorse or fear of reciprocation.
9. There's little fairness and loyalty left in today's highly transient workplace.
10. Rather than improve our work lives, technology has stripped us of support services, dehumanized the workplace, and plugged us in around the clock.